ROCKETMAN TECH

DELIVERING WORLD-CLASS ENTERPRISE APPLE MANAGEMENT WITH CUTTING-EDGE SOLUTIONS

About Us

At Rocketman Tech, we specialize in empowering large organizations to establish a world-class Apple environment. Leveraging the full potential of Jamf, we design and deploy efficient, secure, and scalable Apple ecosystems.

Our Experience

Rocketman Tech has successfully managed over 400 Apple environments across a wide variety of industries. Each client has presented unique use cases and challenges, which our seasoned team of certified Jamf experts navigate utilizing the highly customizable capabilities of the Jamf Pro Suite.

Serving All Industries, Including

- ✓ Healthcare
- ✓ Finance
- ✓ Manufacturing
- ✓ Government
- ✓ Technology
- ✓ Retail
- ✓ Education
- ✓ Non-Profit

What We Do

We keep your Apple environment up-to-date with the latest best practices, ensuring a secure, sustainable, and elegant experience for your organization. Our proven process has been meticulously designed to ensure that you receive the total spectrum of services and expertise needed to be successful with Apple.

CONSULTING   IMPLEMENTATION

TRANSITION MANAGEMENT   SUPPORT

Schedule A Call Today

rocketman.tech/request-a-call

Our Services: In-Depth Overview

It can be easy to underestimate what it takes to properly deploy and maintain a secure and efficient Apple environment. Our process is designed to ensure that nothing gets overlooked from the very beginning and proactive steps are taken along the way to keep the environment thriving long into the future.

CONSULTING

IMPLEMENTATION

TRANSITION MANAGEMENT

SUPPORT

Resourceful Consulting

Consultative Analysis, Objective Scoping & Decision Point Analysis (DPA)

Enterprise Apple Experience and Guidance:
Expert advice on latest best practices

Audit Systems & Define Goals:
Identify weaknesses and opportunities in the Jamf Pro server

Customized Roadmap:
Optimized project architecture based on project goals

Decision Point Analysis:
Collaborative evaluation for best solutions

Hands-On Implementation

Customized Jamf Implementation & Optimization

Full Remediation:
Address security concerns, inefficiencies, roadblocks

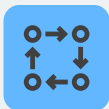**'Endgame Deliverables' Implementation:**
Zero Touch, Patch Management, CIS Benchmarking, etc.

Tailored Workflows and Scripts:
Shell & Python experts, API Calls, Integrations

Proactive Maintenance:
Anticipate issues and adopt latest changes from Apple and Jamf

Low Friction Transition Management

Change Management & End User Experience Protocols

Seamless Experience Prioritization:
Minimize friction by accounting for user experience

Piloting and User Feedback Implementation:
Ensure project success by tailoring new workflows to fit End User needs

Documentation Standards:
Proper guidance for both end users and IT

Expert Support

Root Cause Analysis & Sustainable Resolutions

Responsive Expert Support:
Expert team to troubleshoot and resolve the unexpected

Help Desk Support:
Systemized process to efficiently reduce help desk tickets

Proactive Ticket Responses:
Not only do we solve the problem for the user, but we fix the problem for other users that experience the same issue before they call the help desk